



To: Brokers (via LIIBA)
Broker Claims Contacts
Company Claims Contacts
Company LPC Contacts
Lloyd's Managing Agents
Non-Lloyd's Brokers

market communication

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RE: ECF LEGACY TRAINING SESSIONS

Xchanging is pleased to offer specific training sessions to Broker, Managing Agent and Company market colleagues to assist with the use of ECF in relation to legacy claims.

The sessions, to be held in the Auditorium at 34 Leadenhall Street, London, will take the form of open town hall forums and each delegate will receive handouts to take away.

The sessions will be led by Alex Fanti and Charlotte Warr from Claims Services and will take place on the following dates:

- Brokers - 5 May 2009 from 10:00 hours and lasting approximately 75 minutes.
- Managing Agents - 7 May 2009 starting 09:30 hours and lasting approximately 75 minutes (which will cover company issues for those Managing Agents who also have company stamps).
- Company Market - 7 May 2009 starting 11:00 hours and lasting approximately 60 minutes.

These sessions are entirely free of charge and we look forward to seeing you. Please register your attendance, by email to xsseminars@xchanging.com. Additional sessions will be arranged if required.

LAURIE DAVISON
HEAD OF SERVICE
INSURANCE SECTOR

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