

The Association of Run-off Companies Ltd is the UK market body for insurance and reinsurance legacy management professionals. Originally set up in 1998 by a founding membership of senior claims representatives from London Market companies, the membership has grown and broadened to include companies worldwide that wrote business in the UK. The Academy exists to provide focused and interactive legacy training to staff within a cost sensitive sector.

“Legacy Claims: the Next 10 years”

Thursday, 6 March 2008

To be held at the offices of Barlow, Lyde & Gilbert,
Beaufort House, 15 St. Botolph Street, EC3

09.00 Registration and refreshments

09.30 Welcome Address – *Bill Bower, ARC Academy Chairman*

09.35 Current Claims Issues; a series of presentations from:

- KRW/WTC – *John O'Neill, Cavell*
- Climate Change – *Stuart Shepley, Grant Thornton*
- Long Tail Liabilities – *tba*
- Financial Institutions/Sub Prime claims – *James Cooper, BLG*

11.00 Refreshments

11.15 Claims Standards and Claims Management – *Steve Richardson, PricewaterhouseCoopers*

This will be an interactive session to explore the challenges and issues that will affect run off claims in the next 10 years. Particular issues that will be raised by way of short presentations will include:

- Law Reform: the impact of the changes to the test for misrepresentation/non-disclosure, and also consideration of damages for late payment of claims – *Kiran Soar, BLG*
- Contract certainty: will the introduction of contract certainty in underwriting have an effect on the resulting claims management – *David Abbott, BLG*
- Third party claims management: Agreeing and enforcing service standards – *Andrew Giverin, BLG*
- Best Practice? The FSA approach to claims management – *Emily Benson, BLG*

13.00 Lunch

14.00 Future Opportunities for Run-Off - Solvency 2 and Beyond – *Jon Yorke, BLG and Bill Vince, PricewaterhouseCoopers*

14.45 Dispute Resolution Techniques as Part of an Active Claims Management Solution

This session will involve a worked example, requiring groups to consider and devise a strategy to deal with difficult claims scenarios. There will be short presentations to explain the different solutions such as Alternative Dispute Resolution techniques (including mediation, early neutral evaluation or expert determinations), litigation and arbitration.

- A mediator's view – *William Wood QC*
- An arbitrator's view – *Graham Jackson, IRB-London*
- A lawyer's view – *Clive O'Connell, BLG*

15.30 Refreshments

15.40 Continuation of Dispute Resolution Session

16.45 Results of the Dispute Resolution Session

17.00 Wrap Up – *Bill Bower*

Costs of this one day course, including course literature, reference material and refreshments are only £260 plus VAT. Members discount is 25% with a further 10% discount if you book a place at any two of the upcoming Academy courses. Book online at www.arcrunoff.com or call **0870 609 1379**